TRASH BUTLER
Our Butlers Make the Difference

DOORSTEP TRASH COLLECTION GUIDELINES & SCHEDULE

SUN	MON	TUE	WED	THU	FRI	SAT
7pm	7pm	7pm	7pm	7pm	🚫	🚫

PLACE CAN OUTSIDE BEFORE SERVICE START TIME

YOUR BUTLER WILL COME BY YOUR RESIDENCE TO COLLECT YOUR ITEMS SERVICE BEGINS AT 7PM

BRING EMPTY CAN INSIDE THE NEXT DAY BEFORE 9AM

Recycling is available at your community. Please use clear or blue plastic recycling bags and place them in or on top of your normal trash container for collection. Recycling items placed in a normal trash bag will be considered trash and discarded in the normal trash receptacle.
Pizza boxes are considered non–recyclable!

TRASH PREPARATION

- Tie your trash bag and place in or on top of your trash can
- Do not overfill. Maximum weight is 25lbs
- Double bag all pet waste
- Do not use grocery or yard waste bags
- No ripped or torn bags or loose trash
- No liquids, broken glass, sharp objects or any hazardous or biohazard materials

YOUR CONTAINER

- You may place up to 3 tied trash bags out on the designated service days
- Up to 3 small/ medium size broken down boxes can be placed behind your trash can
- Do not place any bags directly on the ground
- Trash placed out after service start time may not be collected
- No bulk items or large boxes (i.e. furniture, appliances)

NON-SERVICE DAYS

- New Year's Day
- Easter Sunday
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving
- Christmas Eve
- Christmas Day
- New Year's Eve

CONNECT WITH US!
Scan here

TRASH BUTLER
Our Butlers Make the Difference

RECOGIDO DE BASURA A DOMICILIO DIRECTRICES Y CALENDARIO

DOM	LUN	MAR	MIERC	JUEV	VIER	SAB
7pm	7pm	7pm	7pm	7pm	🚫	🚫

COLOQUE EL BOTE AFUERA
ANTES DE LA HORA DE COMIENZO

SU "BUTLER" PASARÁ POR SU RESIDENCIA PARA RECOGER LA BASURA.
EL SERVICIO COMIENZA A LAS 7PM

LLEVE EL BOTE ADENTRO AL DÍA SIGUIENTE
ANTES DE LAS 9 AM

El reciclaje está disponible en su comunidad. Utilice bolsas de reciclaje de plástico transparente o azul y colóquelas dentro o encima de su contenedor de basura para su recogido. Los artículos de reciclaje colocados en una bolsa de basura normal se considerarán basura y se desecharán en el receptáculo de basura normal.

PREPARACION DE BASURA

- Amarre su bolsa de basura y coloquela dentro o encima de su bote de basura
- No llene demasiado. El peso máximo es de 25 libras
- Bolsa doble para todos los desechos de mascotas
- No use bolsas de basura de supermercado o de jardín
- No use bolsas rotas, desgarradas, o basura suelta
- No se permiten líquidos, vidrios rotos, objetos afilados o cualquier material peligroso o de riesgo biológico

SU CONTENDOR

- Puede colocar hasta 3 bolsas de basura atadas en los días de servicio designados
- Se pueden colocar hasta 3 cajas dobladas de tamaño pequeño/mediano detrás de su basurero
- No coloque ninguna bolsa de basura en el suelo
- La basura colocada afuera despues de la hora de servicio puede ser que no sea colectada
- No artículos al mayor o cajas grandes (es decir, muebles, electrodomésticos, etc)

DIAS DE NO SERVICIO

- Día de Año Nuevo
- Domingo de Pascua
- Día Conmemorativo
- Día de la Independencia
- Día Laboral
- Acción de Gracias
- Nochebuena
- Día de Navidad
- Vispera de Año Nuevo

¡CONECTEMOS!
Escanea aqui
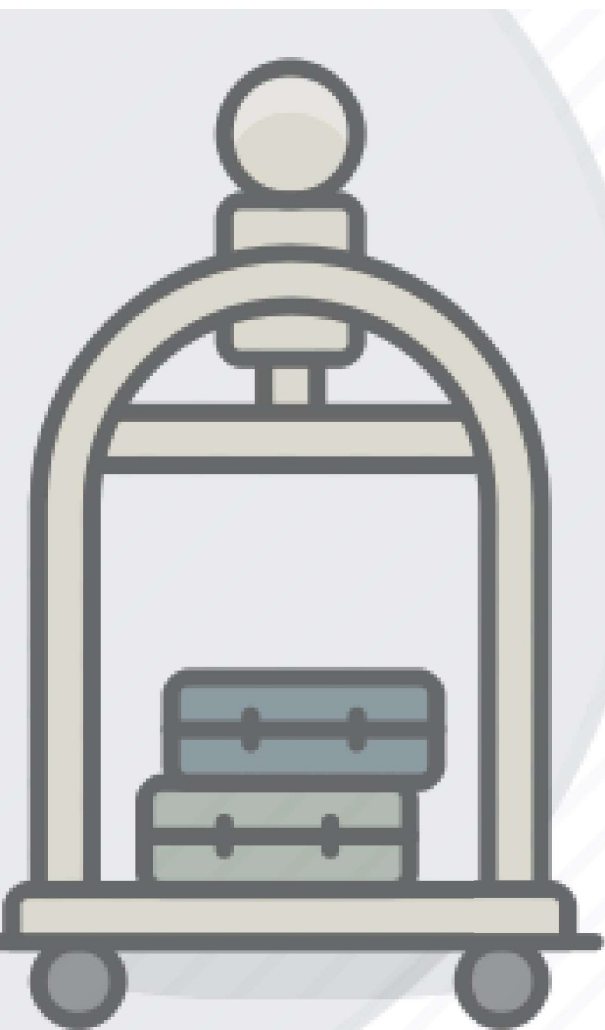
PLEASE RETURN
BELLHOPS
TO 1ST FLOOR

Our luxury apartment community provides bellhops for all residents to use at any day or time, they are located right next to the elevator. After use, the bellhops need to be returned to the 1st floor of the buildings or the 1st floor of the building it was grabbed from. Thank you for being a valued resident.

MAREA

BILT PAYMENTS AND REWARDS
RESIDENT FAQ

Do I need to download the Bilt App as well as the Resident Experience App?

No. The only app you need as a Greystar resident is the Resident Experience App. To access the Bilt Rewards portal, go to the Payments section within the Resident Experience App.

When my community goes live on Bilt, do I need to set up a new payment method?

Yes. Any current recurring payment or payment information setup within your previous resident portal will be deleted automatically. New payment details for one-time or recurring payments will need to be setup within the Payments section of the Resident Experience App.

What benefits will I get with my Bilt Reward membership?

Earn rewards points on every rent payment you make in Bilt to use towards future rent payments, airline tickets, hotels, Amazon purchases, ride share services, and much more.

Free credit reporting (opt-in) to build your credit rating with every on-time rent payment.

Special opportunities to purchase unique experiences only available through Bilt Rewards.

Do I need to apply for a Bilt Credit Card to pay my rent via Bilt rewards?

No. You do not need to apply for a Bilt credit card. You simply need to log into your Resident Experience app and navigate to the Payments section to access your Bilt Rewards account, select Wallet, and proceed with linking your bank account or one-time payment options. While opting for the Bilt credit card will earn more rewards, it is not required.

Am I required to link my bank account information?

No. There are two ways to link your Bilt Rewards payment details to your bank account: Bilt uses PLAID, a secure third-party service, which requires you to enter your bank's login information for authentication by Bilt.

A list of banks integrated with PLAID can be found at plaid.com/institutions.

The standard process supports bank integration and lets you seamlessly connect your bank account to Bilt by providing your bank account and routing number.

Is there any fee associated with paying through Bilt Rewards?

There is no fee to pay through the following methods:

-Checking or Saving accounts

-Bilt Credit Card

There will be a processing fee incurred when paying by Debit Card or Non-Bilt Credit Cards. The fee is collected by the payment processor, not the apartment community, and is disclosed in the Bilt Payments portal when you make your payment selection prior to submitting payment.

Will my rent be sent to credit agencies without my consent?

No. Credit reporting to the three major agencies (Experian, TransUnion, Equifax) is a free service offered by Bilt Rewards. However, you must opt into it. In addition, you may opt out at any time.

I am getting more emails than I would like from Bilt, how do I adjust this?

At the bottom of every email from Bilt, there is a "Click here to unsubscribe" button. Click on this button to adjust your subscription preferences.

I am having an issue logging into Bilt. Who should I reach out to?

Send an email to Bilt directly for support at **greystarmembersupport@biltrewards.com**.

Additional questions? Please contact your community's Leasing Office for assistance. Thank you!

Welcome Home!

Living here has its rewards. Get started with our new loyalty rewards platform:

Complete Actions

Earn Points
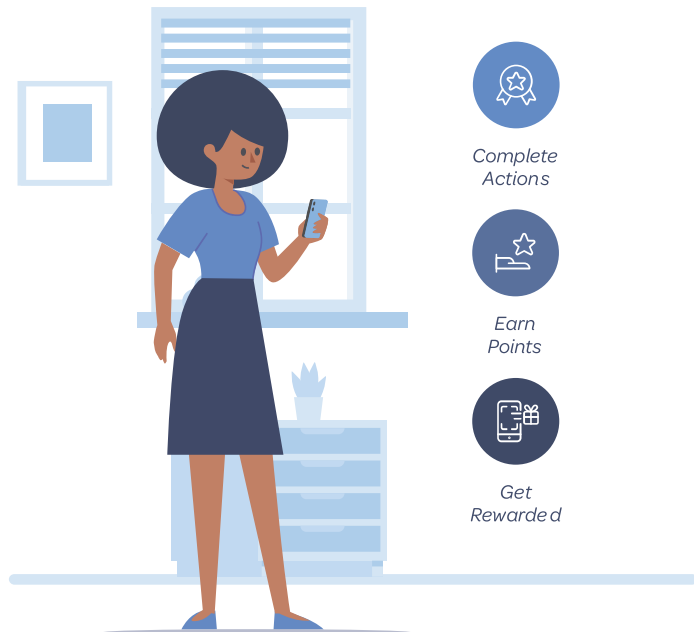
Get Rewarded

Download the app today or visit
CommunityRewards.me/be-rewarded

Have a Question?
——— *We've got you covered* ———

- Go to communityrewards. me/berewarded or open the app

- Click the **(?)** icon located at the bottom-right of the page

- Click the "Leave us a message" button

- Fill out the form and add any attachments

- Send your request and a representative will contact you within 24-48 hours

BE *rewarded*

Leave us a message

Your name (optional)

Email addres s

How can we help you?

Attachment s

Customer Support CommunityRewards@modernmsg.com
214-238-4200 | CommunityRewards.me/be-rewarded
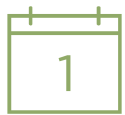
Get to know your ecobee3

1. System mode
   (heat/cool/auto/off)
2. Indoor humidity
3. Indoor temperature
4. Motion sensor
5. Menu
6. Live weather
7. Quick changes
8. Slider to adjust temperature

Quick tips

Can I manually switch between home and away?
Yes you can! Press the quick changes button ⚙☰ and easily switch between home and away.

How do I change my schedule?
Press the menu button ☰ , select schedule 📅 and change your schedule.

How do I control my fan?
Press the quick changes button ⚙☰ if you want to turn on the fan to circulate air.

How do I switch between heat and cool?
Press the menu button ☰ , select system 🎚, and select HVAC to switch between heat and cool.

Where can I find more information?
To learn more about ecobee3, visit our online user guide at ecobee.com/Support/ecobee3

ecobee3: anytime, anywhere

By registering your ecobee3, you can monitor and control your home climate anytime, from anywhere, using a smartphone, tablet, or desktop.

Register ecobee3 using your smartphone app or at ecobee.com to get started.

Download on the **App Store**

GET IT ON **Google play**
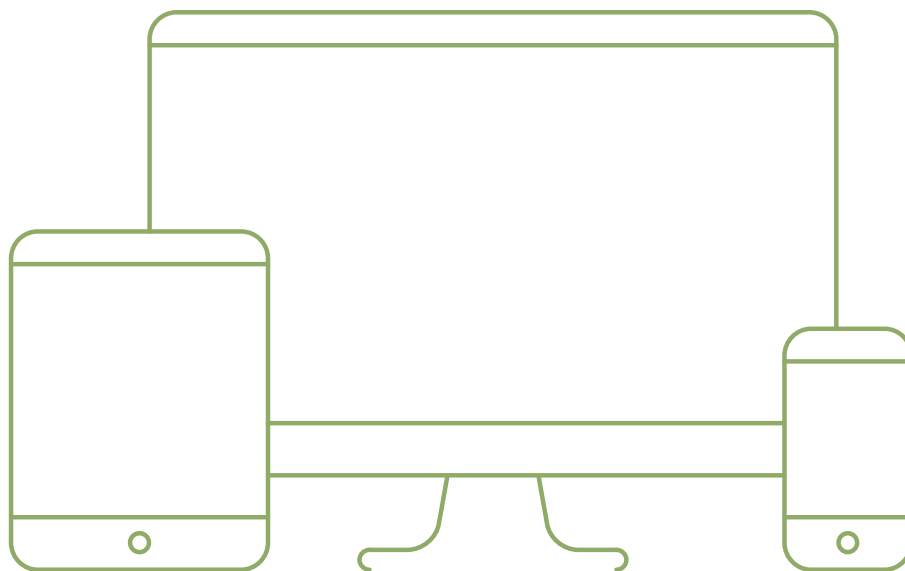
Always in the know with Home IQ

Home IQ provides a free monthly report, making it easy to track your heating and cooling usage, estimated energy savings, and more.

Available only on ecobee.com when you log into your secure account.

Login from our home page
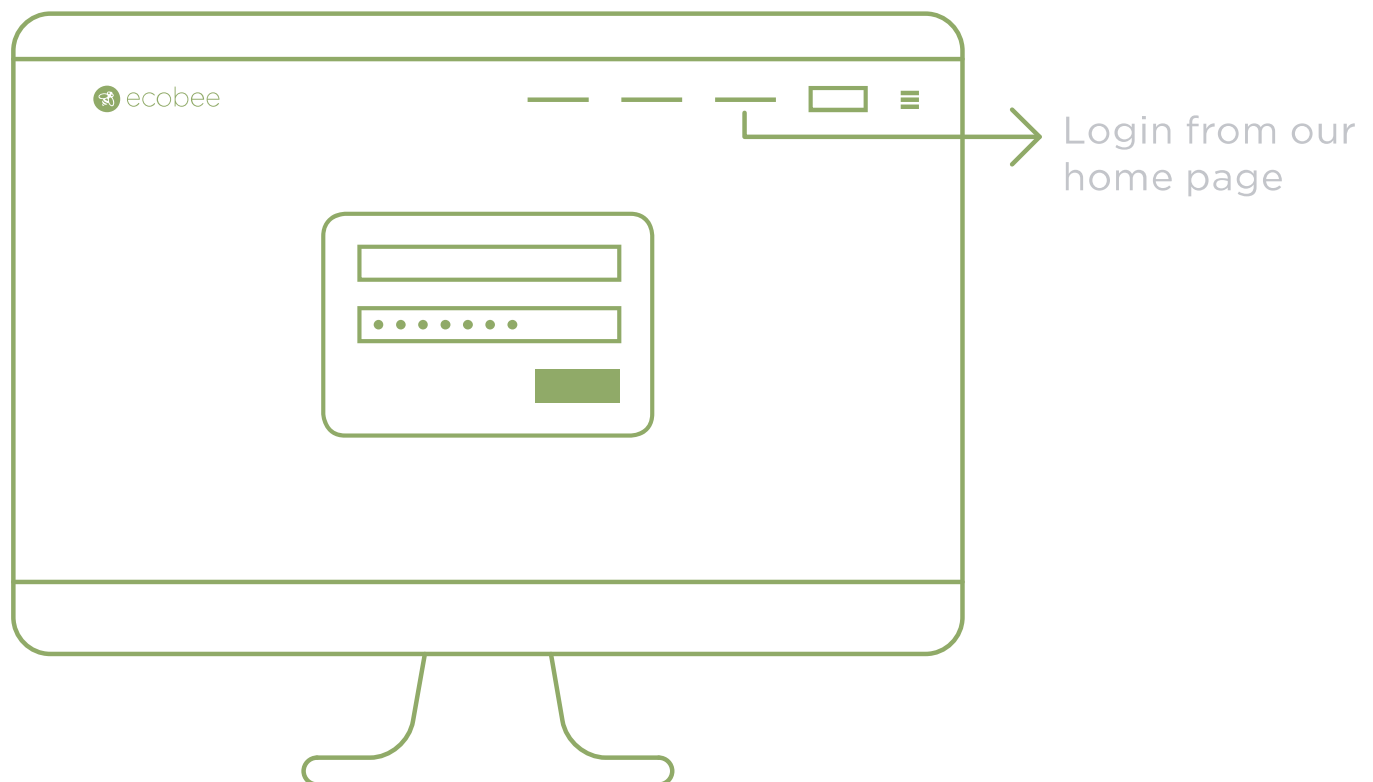
LOCAL
RECOMMENDATIONS

breakfast
Three60 Market
Good Times Diner
5th Avenue Coffee & Co.

lunch
Taqueria San Julian
Hibachi of Japan II
Pepper's Deli & Butcher

dinner
21 Spices
Lowbrow Pizza
Naples Bayfront

coffee lounge
Bean To Cup Cafe
Kunjani Craft Coffee
5th Avenue Coffee Co

nightlife
Celebration Park
5th Avenue
Third Street South

parks
Baker Park
Cambier Park
Naples Pier

pet friendly
Turco Taco
Sea Salt
M Waterfront Grille

family fun
Lowdermilk Park
Naples Zoo
Naples Botanical Garden

shopping
Waterside Shops
Mercato
Miromar Outlets

arts + culture
The Naples Players
Naples Art District
Artis - Naples

farmer's markets
Third Street South Farmer's Market
Vanderbilt Market At Galleria Shoppes

MAREA

Getting
Started

Look for an email from Luxer One about the new package system at your property, if you have not received it, you can register at LuxerOne.com

If you are a former Luxer One user, please update your location to this property under Settings.
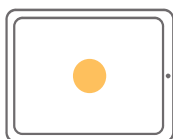
Scan to Learn More:

Lockers   Room

Use your normal shipping address when shopping online.

When your package is delivered to the Luxer One system, you will get a mobile notification with an access code.

Enter access code at the Luxer One touchscreen to pick up your package.

Download the mobile app for contactless pick-up and manage your package settings.

Download App

LUXER ONE

MAREA

MAINTENANCE EMERGENCIES

- No heat when outside temperature is under 60 degrees

- No air conditioning when outside temperature is over 80 degrees

- Overflowing toilet

- Stopped-up/clogged toilet if only one bathroom is available

- Water issues/leaks, broken pipes, running water onto any ground surface

- Malfunctioning of an essential appliance (refrigerator, stove, etc.)

- Malfunctioning access gates that are locked and will not open

- No hot or cold water

- Any threatening situations: fire, flood, severe weather, police action, protecting a crime scene (broken windows/doors)

- This property does not participate in lockouts. Residents are responsible for obtaining a locksmith and any damages that may have occurred.

**If any of these apply during after-hours, please call (239) 944-7080 for after-hours emergencies.
We will contact you ASAP.**

How To Print

STEP 1

Email
To print, email attached documents to the address listed on your printer.

Use any digital device!

STEP 2

Check Inbox
Open the auto-response email and follow the secure link.

STEP 3

Customize
Choose your print options (# of copies, color options, single or double-sided, etc.)

STEP 4

Print
Enter your payment information (if needed) and select Complete Order & Print Now'

Scan, Copy, & Fax options are also available!

Need Help? Call 773.797.2118 or email support@printwithme.com

FITNESS
ON DEMAND

FREE ON-SITE VIRTUAL
FITNESS CLASSES

Download the FitnessOnDemand mobile app to access hundreds of premium fitness videos on your personal device whenever you're in the fitness facility.

Accessible within 300ft of the facility.

Scan me

Download the FOD Mobile App
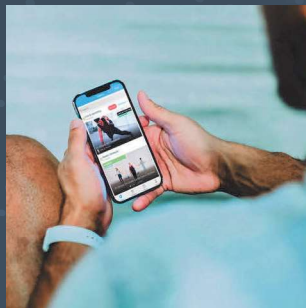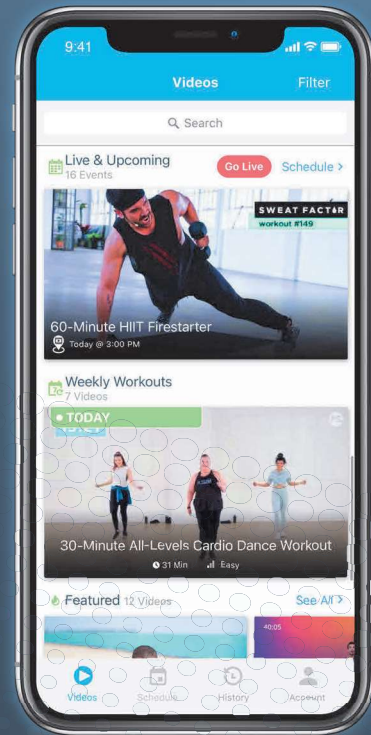
Browse and stream our entire library of on-demand content directly on your personal device.

Bring your device to any cardio machine for an engaging guided workout.
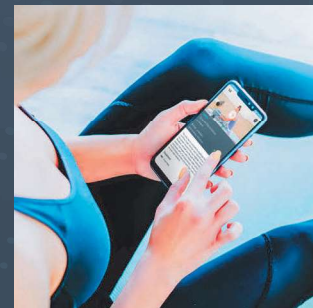
Cool down with a guided stretch after your workout.

GET STARTED

1 Download the FitnessOnDemand app at **www.fodmobile.com**

2 Create a free account

3 Set our facility as your home location

4 Start streaming hundreds of free workouts!

#VirtuallyAnywhere

How to Make a PetScreening Profile

Individuals without pets must complete the online affidavit, while Pet/Animal Owners should gather current vaccination records, veterinarian information and snapshots of their pet/animal.

https://lago.petscreening.com/

1. Review pet & animal policies and select your profile type

2. Create your account & complete your profile

3. Submit to share your profile with your housing provider

What's your profile type?

Household Pet

The Household Pet profile includes pet photos, breed info, vaccination details, and behavioral history. Pet profiles are shareable with boarding facilities, groomers, pet caretakers, walkers, etc.

Cost: $20 for first profile, $15 for each additional profile, and $15 to renew per pet. A renewal discount is offered prior to the profile expiring.

Assistance Animal

The Assistance Animal profile is created when an individual makes a reasonable accommodation request for an assistance animal (service animal, emotional support animal, companion animal, etc.).

All reasonable accommodation requests are reviewed in accordance with HUD Fair Housing guidelines.

Cost: $0

No Pet or Animal

The No Pet/Animal profile allows those without pets or animals to acknowledge their housing provider's pet policies and restrictions on pet sitting, visiting pets, and getting a pet mid-lease.

The No Pet/Animal profile includes a brief questionnaire that can be completed in 5-minutes or less.

Cost: $0

PetScreening™   LAGO

PooPrints FAQ

What is PooPrints?

PooPrints is a dog waste management system that helps communities stay clean. DNA for all dogs at our community will be collected and uploaded to a database. This allows us to analyze unscooped waste and identify which dog it came from. PooPrints is proven to decrease unscooped dog waste by 95% at communities that actively use our program.

How will I submit my dog's DNA?

After scheduling time to come to the office, you will swab your dog's mouth with a sterile medical swab. This will take place in the presence of our team. Super easy!

Does my dog have to wear the PooPrints tag?

Yes! This is an easy way for our team to identify your pet as a registered dog with PooPrints. It also acts as a visual indicator of dogs that are not registered. Ensuring all dogs have been swabbed helps the program be as successful as possible.

Why is the cost of the fine high?

Hopefully, we don't fine anyone! But reality is that there will be offenders. We have set a fine to help deter future incidents and to make residents more mindful of their actions.

Make sure to check out your PooPrints account by visiting DNAWPR.COM You can access your information along with PET PERKS with companies like CHEWY, ROVER, BIOPET LIFE PLAN!

PooPrints®

PooPrints FAQ

Is our community the only one using PooPrints?

Good news! We are not the only community using PooPrints. They serve over 5,500 communities across the nation!

What will happen to my pet's DNA/information?

PooPrints stores the DNA for every dog in their secure and patented database. For residents, we store general contact information and utilize a specific identification number to ensure privacy. The lab does not use the DNA collected to identify any breed or health information. We do not sell or give any resident information to third parties.

Do I need to register my ESA/Service Animal?

Yes! ESA's and Service Animals are required per the pet policy to adhere to community cleanliness practices. All residents must clean up after their animals regardless of the role they play in your life.

Why did our community choose this solution?

We knew we needed to make a system change to solve our pet waste issue and utilizing DNA is the only successful program. Cameras are not as reliable and wastes staff time. Hiring extra staff or grounds cleaners proves to be to be too costly.

Have more questions?
LET US KNOW!

Email
residents@pooprints.com

PooPrints

Gigspeed internet built for the way you live

Quantum Fiber internet

Meet the ultra-fast internet built for multi-tasking. Binge-watching while gaming while couch-shopping? Can do. Plus, speeds up to 940 Mbps can keep multiple smart devices connected at the same time.

Speed may not be available in your area.

$75/mo

No annual contract
Unlimited data
99.9% reliability*

*Based on network uptime or availability.
Taxes and fees apply.

Limited time offer

$25 gift card

Sign up for Quantum Fiber—pocket a $25 gift card!

Be sure to use your leasing agent's Referral ID when you sign up. Get internet you'll love plus a little love back.

Order ultra-fast internet now.
Sign up details on back.

Referral ID: 403879

Quantum
FIBER

See back for details.

Quantum Fiber internet
Plus a $25 gift card. Win-win.

Let's get started

1. While in your home, turn on your smartphone or computer WiFi.

2. Connect this device to the WiFi by using the WiFi name (Network SSID) and password (Key/Passphrase) located on your utility panel or modem.

3. Once connected to the WiFi, open your web browser and navigate to **http://activate.q.com** to sign up. Use Referral ID: 403879

4. Connect each of your smart devices using the the same WiFi name and password from Step 2.

Note: A referral cannot be added after your purchase. To earn the $25 gift card, be sure to include the Referral ID when ordering. Please allow up to 6 weeks for your gift card to be mailed to your address.

Marea Apartments
3350 Putney Court
Naples, FL 34112

Dear Resident,

We are pleased to announce that Signal of Fort Myers and Naples is now providing courtesy patrol services for the Marea community. Our professional uniformed officers are here to help deter crime, protect property assets and enforce property rules and regulations.

As your service provider, Signal offers highly visible roving patrols, foot patrols as well as complimentary Non-Emergency Response during service hours. You may reach our Non-Emergency Alert Response Line at **(239) 313-8286** during the hours of **7pm and 4am**. We encourage you to report any non-emergency community violations or suspicious activity to our dispatch line. Of course, for any **EMERGENCY, dial 911 immediately.**

Our officers will be wearing brightly marked uniforms with our logo and "SECURITY" on each sleeve, the front and across the back of the uniform. We are here for you, please call us with any issues that arise. Or come say hello as you see us around Marea.
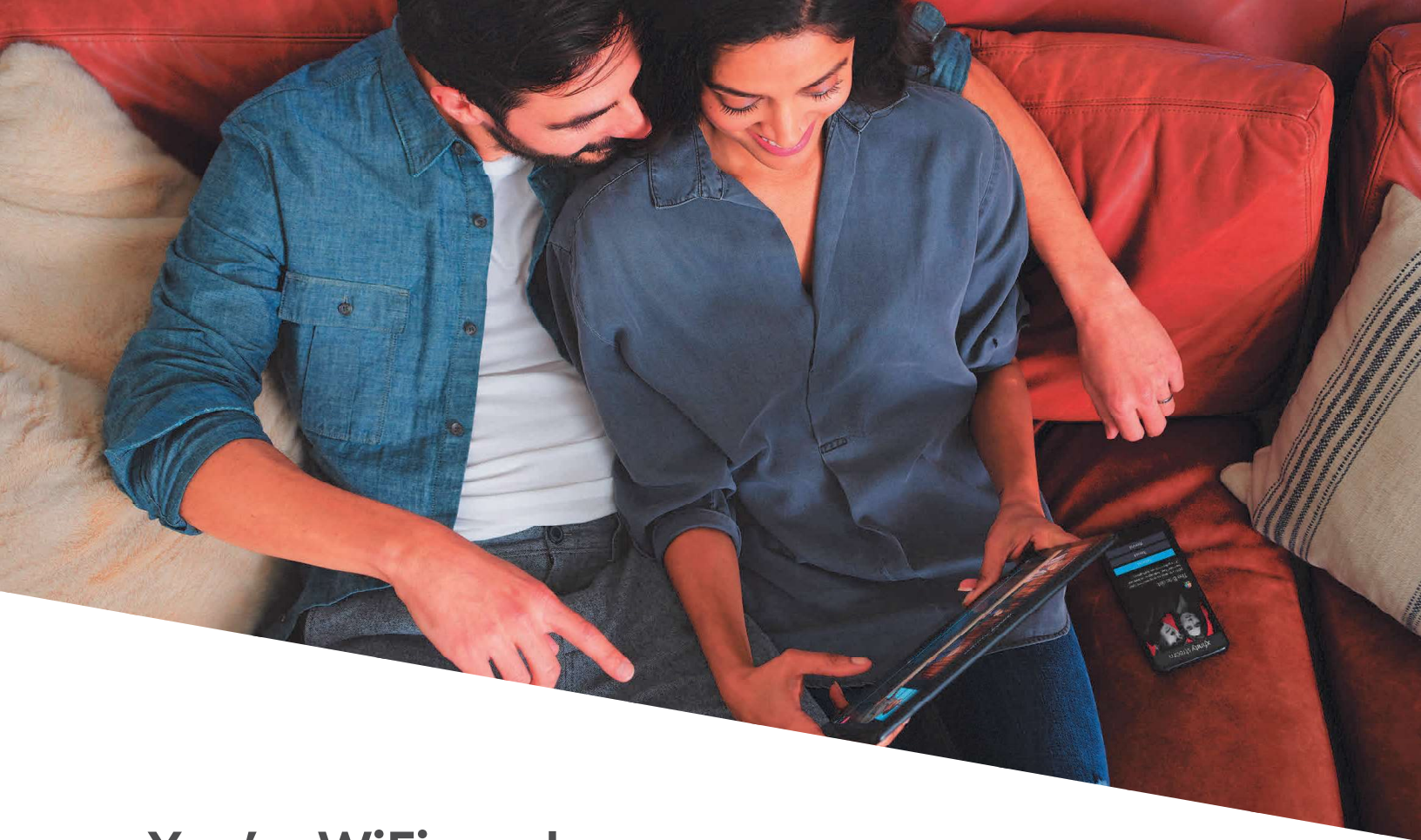

Sincerely,

Signal of Fort Myers and Naples

MAREA

(833) 761-3506

TEXT US

TEXT THE WORD "START" IN ALL CAPS TO REACH OUT TO US DIRECTLY WITH ANY QUESTIONS/CONCERNS OR NEEDS& RECIEVE COMMUNITY UPDATES:)

You're WiFi ready.
Get online before you unpack your first box.

Welcome home! To help you get settled, we've already installed an xFi Gateway to make subscribing to Xfinity easy. No scheduling technicians. No waiting for appointments. You can get online in minutes.

Here's how to sign up with Xfinity:

1) Sign up for Xfinity services at **xfinity.com/wifiready** or by calling **1-844-284-0039**, and rent the xFi Gateway.

2) Look for the sticker on your xFi Gateway with the WiFi network name and password Use this information to connect your device to the WiFi.

3) Open a web browser and follow the instructions to configure your Xfinity Internet.

4) You're online!

Plus – when you sign up for Xfinity TV, you can start enjoying live news and a popular selection of On Demand titles with the Xfinity Stream app instantly.

Have questions? Visit **xfinity.com/wifiready** or call us at **1-844-284-0039**.

xfinity